



Accelerate Adoption. Maximize ROI. Scale with Confidence.

Pendo is a powerful platform, but successful implementation and adoption require expertise, strategy, and support.

As Pendo's trusted partner, Monarch ensures a seamless onboarding and adoption experience that drives strong business outcomes.



OUR EXPERTISE INCLUDES

- Onboarding
- Customer Support
- Implementation & Onboarding Support
- Technical Account Management
- Specific Expertise in:
 - Guides
 - Tagging
 - Analytics & Segmentation
 - Advanced Reporting
 - Session Replay
 - NPS
 - Listen

400+

Successful projects supporting Pendo

5

U.S.-based full-time team members dedicated to Pendo

4+

Years helping firms implement and adopt Pendo

**AICPA
SOC**

SOC 2 Compliant

We know there's a lot involved with implementing, maintaining, and getting value out of a powerful product like Pendo.

Here's how Monarch helps:



Onboarding

Monarch delivers fast, efficient Pendo activation and onboarding to accelerate adoption across your organization.



Training

We help your organization maximize Pendo by enabling key functionality and providing tailored training to ensure your teams use it effectively.



Consulting

Monarch provides assistance with the implementation of Pendo along with a solutions catalog designed to drive adoption and maximize platform usage.

1

Schedule a Chat

Talk with us about your Pendo needs.

2

Roadmap Your Success

Our team will dive deep to understand your goals and technology ecosystem.

3

Let Us Do the Heavy Lifting

We'll craft solutions and provide the resources to achieve your desired business outcomes.

“

A few years ago, our success in scaling made us realize we needed partners to help deliver the same high-quality onboarding experiences our customers had come to expect. Working with Monarch really helped us from a scaling and financial perspective.”

JENNA MCLAUGHLIN
SENIOR DIRECTOR OF RENEWALS
PENDO

Start generating business, customer, and employee value *with Pendo.*

Monarch, based in Franklin, TN, provides implementation, configuration, and consulting services for firms and SaaS providers. For more information, visit monarchpsg.io and connect with us on [LinkedIn](#).

monarch